



Job Description & Person Specification

Position:	Young People's Peer Support Development Worker
Salary:	£25,991 pro rata
Hours:	21 hours per week (part time)
Contract type:	Contract will run until 31st December 2022 (extension possible dependent upon funding)
Base:	Manchester Mind Children and Young People's Service (CYP), 709 Stockport Road, M19 3AG.
Reporting to:	Manchester Mind CYP Service Manager

Job Description

We believe in the power of listening and being heard, that everyone deserves to be supported in their mental health needs and that we have a part to play in that. We are working to increase access to mental health support for young people aged 18-24 years. This role will be responsible for further developing a service for young people who are finding their current situations difficult. The service will offer a range of practical and emotional support.

The Young People's Peer Support Development Worker will develop referral pathways to enable young people to access and join the Peer Support groups, recruit and support a group of volunteer facilitators, deliver mental health awareness sessions and monitor/evaluate the impact the service has for those with poor mental health. By developing kind relationships that lead to young people feeling accepted, understood and able to contribute, the role will enable young people with lived experience to inform service developments.

Main Duties and Responsibilities

1. Provide assessments of the mental health and practical needs of young people.
2. Support young people with lived experience of mental health problems to attend Peer Support Groups and to volunteer as Peer Support Facilitators.
3. Provide supervision and support for Peer Support Facilitators and provide 1:1 support for Peer Support Group attendees as required.
4. Deliver Mental Health Awareness Sessions to staff at local organisations and agencies and to young people at educational settings and community groups.
5. Support the participation of young people in the development of the service.
6. Ensure that people involved in the project have access to relevant training and required policies and procedures to ensure they feel confident and are able to develop the skills needed to carry out their role.
7. Work collaboratively with colleagues and partners to develop referral pathways into the service.
8. Work as part of the wider CYP team to assess referrals and provide the most suitable service(s) to young people.
9. Continue to work to develop a service that is accessible and inclusive to all young people and continues to be responsive to the needs of young people.
10. Produce promotional and supporting materials when required.
11. Collate and submit the required data to ensure Manchester Mind and partners are able to monitor and evaluate the impact of the project.

Professional Responsibilities

1. Ensure that the values of Manchester Mind are maintained and developed throughout the role.
2. Maintain a professional and confidential approach to work at all times.
3. Actively participate in regular supervision sessions and team meetings as requested.
4. Be willing to attend appropriate training courses as agreed with your manager.
5. Contribute to the effective and efficient running of Manchester Mind by awareness of and compliance with policies and procedures, including Health and Safety and Safeguarding.
6. Ensure data is managed in compliance with General Data Protection Regulations.
7. Create positive relationships and treat all staff, volunteers and members of the public with dignity and respect, adhering to Manchester Mind's core aims and values, and adhering to equal opportunities and diversity statements and policies.
8. Work outside of normal office hours if required to do so to meet the needs of the service.
9. Play a role in developing shared best practice in responding to the needs of young people in Manchester Mind.
10. Carry out other duties as requested by the Manchester Mind CYP Service Manager.

This job description may be subject to joint review from time to time between the post holder and Manchester Mind, and as such is liable to amendment.

Person Specification

All points are essential unless otherwise stated.

Qualifications, Knowledge and Experience

- Experience of developing, overseeing and demonstrating the impact of a project.
- Experience of working with and developing potential in young people aged 18-25 years both individually and in group settings.
- Knowledge or experience of the issues that young people with lived experience of poor mental health face and the impact this has on their lives.
- Experience of working collaboratively through sharing skills and talents.
- Experience of developing and delivering training. (DESIRABLE)
- Lived experience of mental health issues. (DESIRABLE)

Skills and Personal Qualities

- Ability to create a sense of belonging through development of kind relationships that lead to people feeling accepted and able to contribute.
- Ability to work within safeguarding procedures.
- Ability to ensure clear and consistent communications with young people and partners.
- Good IT skills, sufficient for producing reports/presentations, and for monitoring purposes. Ability to professionally operate meetings via digital platforms.
- Ability to work in a strengths-based way that recognises the potential for individuals to develop and enable resilience.

