



Job Description and Person Specification

Position:	Family Intervention Worker (Mental Health Lead), BIG Manchester Central
Salary:	£25,991 – £27,741
Hours:	35 hours per week
Base:	Gregory's Place, Ardwick Green, Manchester
Reporting to:	Project Manager and Employing Organisation
Accountable to:	Manchester Mind Board of Trustees

Job Description

Summary of main duties and responsibilities

The BIG Manchester Central project is an innovative and collaborative approach led by Barnardo's and also including Pankhurst Trust incorporating Manchester Women's Aid, CGL and Home Start Manchester. Together we are providing a whole family approach to children aged 5 – 11 and their families. The focus is particularly on supporting families impacted by mental health problems, domestic violence and substance use. You will lead the mental health knowledge within the team and your colleagues will be employed by our partners to ensure we have a good mix of skills and knowledge. You will have your own caseload but you will also collaborate with colleagues to find and offer the best solutions for the families you are working with as well as contributing to the development of the Central Team.

Main duties and responsibilities

- To contribute to the development of the innovative BIG Manchester project building on the learning from the original North Team to the new Central Manchester Service.
- To work with families and children in a way that creates an environment where people feel heard, build trusting relationships and create opportunities for people to become involved.
- To undertake "whole" family assessments, complete risk assessments and develop innovative care plans that promote positive outcomes for children and families.
- To effectively manage a complex caseload, prioritising tasks in line with other duties, and work in partnership with other agencies in order to meet the families' needs and to safeguard and protect children and families from harm.
- To take the lead on mental health services and share with the team.
- To network and build relationships with services across Central Manchester.
- Through working directly with children and families in a variety of settings in accordance with Think Family and the whole family approach, to provide opportunities for all family members to explore the impact of domestic abuse/substance misuse or mental health.
- Ensure that client records are up to date, accurately recorded and input onto Barnardo's electronic case management and monitoring system.
- To complete written reports and client updates that are appropriate to the audience for which they are written that succinctly present and appraise options and make clear recommendations for action.
- To provide advocacy, emotional and practical support in relation to families' needs.
- To apply a range of evidence based approaches within your specialism, to the work of BIG Manchester.
- To deliver a range of creative and therapeutic interventions to children and families individually and in a group.

- To work effectively with other service providers, agencies and specialist services in order to achieve positive outcomes for children and families.
- To develop and deliver training and workshops to a wide ranging audience in line with developments from the BIG Manchester project.
- To maintain contact and share good practice from the project within employing organisation.
- To keep up to date on new legislation/national guidance relevant to the service and on any new developments within the field of working with complex families.

General Responsibilities

- To maintain a professional and confidential approach to work at all times.
- To actively participate in regular supervision sessions and team meetings as requested.
- To be willing to attend appropriate training courses as agreed with your manager.
- To contribute to the effective and efficient running of Manchester Mind by awareness and compliance of policies and procedures, including Health and Safety.
- To ensure data is managed in compliance with General Data Protection Regulations.
- To create positive relationships and to treat all staff, volunteers and members of the public with dignity and respect, adhering to Manchester Minds core aims and values, and also to equal opportunities and diversity statements and policies.
- To work outside of normal office hours if required to do so to meet the needs of the service.
- To carry out other duties as requested by your team manager.

This job description may be subject to joint review from time to time between the post holder and Manchester Mind, and as such is liable to amendment.

Person Specification

All points are essential unless otherwise stated.

Qualifications

- Relevant professional qualification, e.g. social work, youth work, NVQ level 3 in Health and Social Care and/or equivalent experience.

Knowledge and Experience

- Recent and significant experience of working in a strengths based way with children and families.
- Experience of working collaboratively and of creating a sense of belonging so that families and children are able to contribute to the planning of their support.
- Experience of developing networks and relationships to ensure that families are able to access the most appropriate services and support.
- Experience of delivering training within community settings. (DESIRABLE)
- Understanding of the impact parental mental health has on family members.
- A good level of knowledge and understanding on the range of evidence based interventions to assist children, young people and parents in facilitating change, improve family functioning, including issues related to mental health.
- Awareness of factors impacting on and issues facing vulnerable children and families, e.g. disadvantage, poverty, disability.

Skills and Abilities

- Ability to manage a complex caseload, prioritising tasks.

- Ability to manage risk in a positive.
- Ability to work flexibly and contribute to a developing project and work as part of a team.
- Ability to prepare and present reports in a professional, concise and meaningful manner.
- Excellent IT skills.

