



Donations: Our Promise to You

Manchester Mind is committed to maintaining clear and direct relationships with our donors.

We promise to manage all fundraising activities in an honest, accountable and transparent way, so you can give with confidence.



We are committed to high standards and always aim to be honest, open, accountable, respectful, clear and fair.

We aim to build our supporters' trust in charitable giving over time, which we hope will inspire more people to help us support people living with mental health issues.

Gifts In Wills: Our promise to you

Manchester Mind pledge to maintain the following “donor charter” when working with gifts left to us through your Will...

- We understand that your family and loved ones come first
- We know it is a decision you will want to make in your own time
- Your right to privacy will be respected and you will not be subjected to any form of undue pressure
- We respect your right to privacy and understand if you don't want to tell us about your decision, though we would like to have the opportunity to say thank you.
- We will communicate with honesty and comply with the law. We will answer any questions you have, and keep you up to date with our work in the way that suits you
- We will handle any gifts you leave sensitively and respectfully. Your gift will be used in a way that preserves the dignity of the beneficiary and for the greatest advantage of our charitable objectives
- We understand if you change your mind about your gift



Manchester Mind is registered with the **Fundraising Regulator**, an independent body maintaining the standards of UK charitable fundraising. We commit to fundraising in an open, honest, legal and respectful way, and to follow the Code of Fundraising Practice. We are proud of our “**donor pledge**” to aim to manage fundraising activities in an accountable and transparent manner, so you can give with confidence, now or in the future.